

## **OFFICIAL PRODUCTS 7 DAY CANCELLATION PROCEDURE**

For products delivered within the EU you have the right to cancel your Purchase within seven working days, beginning with the day after the day you receive the product.

If you wish to cancel your purchase please follow the instructions listed below.

1) Please print and complete this form in full (in ink) and enclose it with the goods being returned.

2) We ask that you securely package up your product in a suitably robust container and send it to:

Amzad Ltd  
Alpha 319,  
Chobham Business Centre  
Chertsey Road  
Chobham  
GU24 8JB

3) Refunds of the price of the product and the delivery costs paid by you to receive your product (but excluding return postage) will be made directly onto the credit or debit card used in the initial purchase.

4) We bear no responsibility for the secure arrival of your return and so you may wish to consider sending the package by special delivery and insuring it, although unfortunately we cannot refund these costs.

5) Please note that we do not accept hand delivered returns.

Please see our Terms and Conditions to download the appropriate form to return faulty goods.

**CANCELLATION FORM**

First name:

Last name:

Email address:

Daytime telephone number:

Evening telephone number:

Address line 1:

Address line 2:

Address line 3:

City:

Post/zip code:

County/state:

**Order number:**

**Date of order:**

**Date of receipt of order:**

**Description/list of products being returned** (use extra sheet if necessary):

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**Price you paid for the above items:**

**Reason(s) for cancellation:**

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